



Remote Control Setup

Chapter

10

Personalizing Your Remote Controls

What you'll find in this chapter:

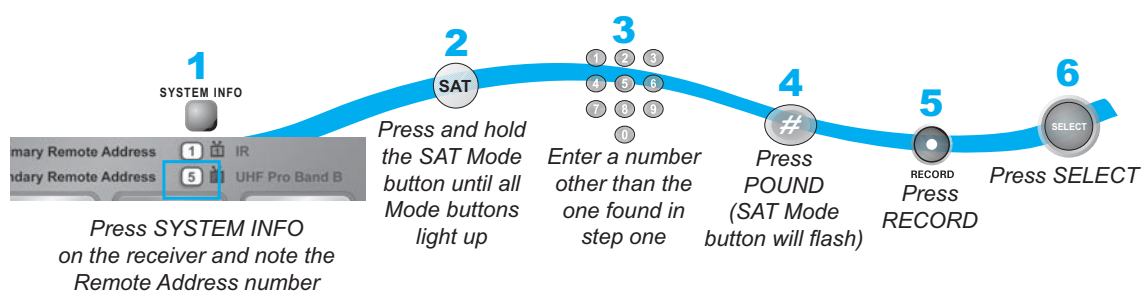
- **IMPROVING RECEIVER CONTROL**
- **CONTROLLING OTHER COMPONENTS**
- **THE RECOVER BUTTON**
- **SENDING DISCRETE POWER ON AND OFF**

Improving Receiver Control

These instructions help you improve your remote control settings to best operate your satellite receiver.

Changing the Address for Remote Control 2

Because UHF signals travel long distances and go through walls, a neighbor's remote may control your receiver by mistake. To keep this from happening, you can change the remote address. You can also use these instructions to change the address on Remote Control 1.



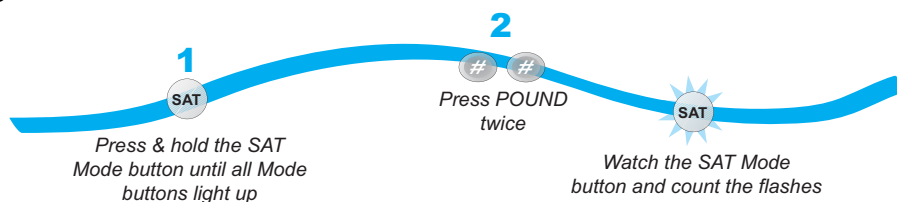
1. Press **SYSTEM INFO** on the receiver's front panel. The System Information screen displays on the nearby TV and shows the Remote Address.

Write down the Secondary Remote Address: _____

If changing the address for Remote Control 1, write down the Primary Remote Address: _____

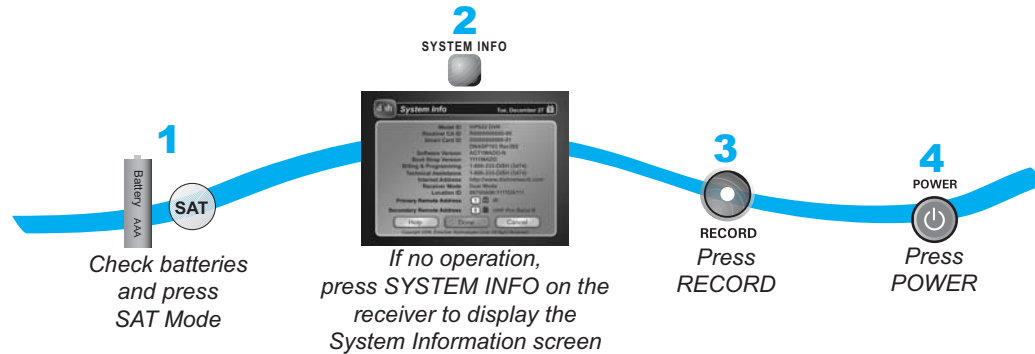
2. Press and hold **SAT** on your remote control for about three seconds, until all of the mode buttons light up, and then release **SAT**.
3. Use the **NUMBER PAD** to enter any number between 1 and 16, but not the one you wrote in step 1.
4. Press **POUND (#)**. If you entered the address correctly, **SAT** will flash three times. Write down the number you entered: _____
5. Press **RECORD**. Make sure the Remote Address you see on the System Information screen is the same as the one you entered in step 3. If it isn't, the remote cannot control the receiver.
6. Press **SELECT** to close the System Information screen.

Checking the Remote Control Address



1. Press and hold the **SAT** mode button until all of the mode buttons light up, then release it.
2. Press **POUND (#)** twice. The **SAT** mode button will flash the same number of times as the address number (for example, three flashes means address 3).

Confirming Remote Control Operation



1. Make sure the remote has fresh batteries and is in SAT mode.
2. Press SYSTEM INFO on the receiver front panel to display the system information screen on the nearby TV.
3. Press RECORD on the remote control:
 - Remote Control 1 - The Primary Remote Address in the system information screen changes to match the address preset in your remote control.
 - Remote Control 2 - The Secondary Remote Address in the system information screen changes to match the address preset in your remote control.
4. Press POWER on the remote controls to turn the receiver on or off.

Adjusting the Remote Control Antenna

Be sure to set the remote control antenna (back of the receiver) straight up so you can use the remote control from as far away as possible. Don't let the antenna touch anything.



If your UHF Pro Remote Control 2 isn't working well from far away, you may be experiencing interference from objects near your receiver. To improve your remote control's range, try the following:

- Place the receiver higher than all of the other equipment in your entertainment center.
- Provide room above the receiver so that the remote control antenna can be installed straight up. If you cannot install the antenna straight up, tilt the antenna at about a 30° angle.
- Place the remote control antenna outside the entertainment center by using a coaxial cable to connect the antenna to the receiver.
- Try moving the receiver to other locations.
- Move any nearby over-the-air antennas away from the remote control antenna. Do not place an over-the-air antenna on top of your receiver.
- Install a UHF attenuator. See *Installing a UHF Attenuator* for details.

Chapter 10

Improving Receiver Control

Changing the UHF Frequency Using the A/B Switch

Your remote control has a switch to change the UHF frequency that your remote control uses. The switch comes preset to the A position, but you can change the setting to the B position to lessen the likelihood of another UHF remote interfering with yours.

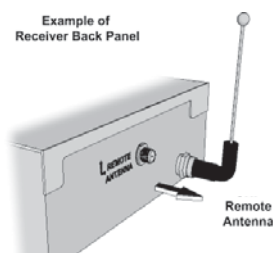
1. Remove the battery cover from the remote control.
2. Use a small screw driver or a paper clip to carefully change the setting.
3. Put the battery cover back on the remote control.
4. Use the SYS INFO button on the front panel to open the **System Information** screen.
5. Press RECORD on the remote control.
6. Make sure the **System Information** screen shows the correct band information:
 - Switch position A - **IR/UHF Pro Band A**
 - Switch Position B - **IR/UHF Pro Band B**



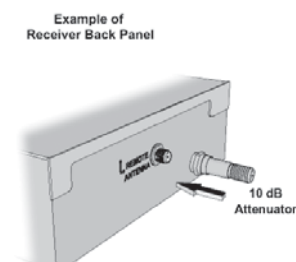
Installing a UHF Attenuator

Unwanted UHF signals may interfere with signals from the remote control to the receiver. To prevent such interference, you can install a 10 dB attenuator (available from many consumer electronics parts stores). Adding this attenuator will help keep out stray UHF signals, but it also cut down how far away you can use the remote control.

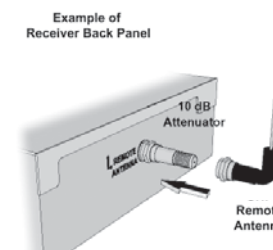
1. Remove the remote control antenna from the **REMOTE ANTENNA** input on the receiver back panel.



2. Attach a 10 dB attenuator to the **REMOTE ANTENNA** input.



3. Attach the remote control antenna to the attenuator.



Controlling Other Components

To use the remote to control other devices (such as a TV, VCR, DVD player, tuner, amplifier, or DISH Network satellite receiver), you must first program it to control these other devices. You can do this by either following the instructions in *Setting Up Using Device Code Tables* on page 76, or the *Setting Up Using Device Codes Scan* procedure described on page 77.

Remote Control Modes

Use the remote control's mode buttons, SAT (satellite receiver), TV (for a TV), VCR (for a VCR or a DVD player), and AUX ("auxiliary," for a second TV, a VCR, a tuner, an audio amplifier, or a second DISH Network satellite receiver) to set the remote control to the right mode for the device. To change the mode, press the button for the device you want the remote to control. The mode button lights for two seconds to show you've set the remote to that mode.

Limited Mode

You can program your remote control in Limited Mode to keep from accidentally changing the channel on your TV or VCR. When you use the remote to control your TV in Limited Mode, you will only be able to use POWER, MUTE, and VOLUME. Also, when you use the remote to control your VCR in Limited Mode, you will only be able to use POWER and the VCR function buttons.

Turning Limited Mode On and Off

1. Press and hold the mode button (for example, TV) until all of the mode buttons light. Release the mode button.
2. Press:
 - PAGE UP to turn Limited Mode on.
 - PAGE DOWN to turn Limited Mode off.
3. Press POUND.

Note: Limited Mode is not used with amplifiers.

Combination Devices

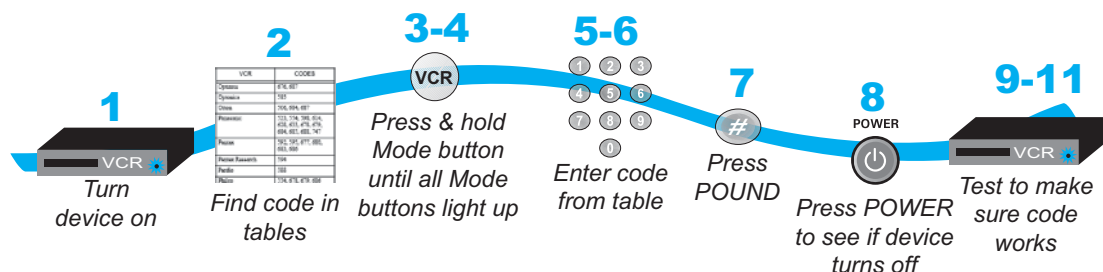
If you are programming the remote to control a combination device, such as a TV/VCR or a TV/DVD, program the remote control in one mode, and then repeat the procedure in the other mode. For example, to program the remote to control a TV/VCR using code 748, follow the instructions to program the remote to control the TV using code 748, and then repeat the instructions for the VCR using the same code.

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Controlling Other Components

Setting Up Using Device Code Tables

Set up the remote to control other devices using the device codes listed on page 132. In the instructions below, the column on the left contains the instructions and the column on the right provides additional information.



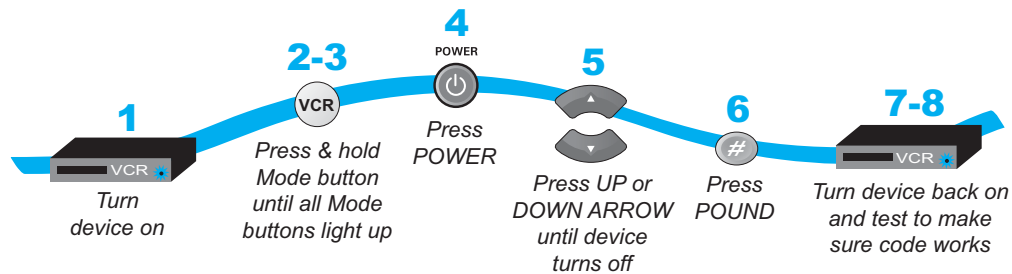
Instructions

Additional Information

- Turn the device on.
 - Find the brand name of the device in the tables starting on page 132.
 - Press and hold the mode button until all the other mode buttons light up, then release the button. The mode button flashes.
 - For AUX mode only.* Press 0 for a TV, 1 for a VCR, or 2 for a tuner or amplifier.
 - Enter one of the three-digit device codes from the table using the number buttons.
 - If you want to program Limited Mode, press 1. If not, skip to step 7.
 - Press POUND (#).
 - Press POWER to turn off the device. If the device does not turn off, go to step 10.
 - Turn the device back on and try some other buttons to make sure they work. If the code works for other buttons, stop here.
 - If the code doesn't work, repeat steps 3 through 9 with another device code from the tables.
 - If you can't find a code that works try, *Setting Up Using Device Codes Scan* that follows.
- Use the device's front panel buttons or its remote control.
- If the brand isn't listed, see *Setting Up Using Device Codes Scan* on page 77.
- For example, for a TV, hold the TV mode button until all of the other mode buttons light. When you let go, TV will flash.
- If you're not programming in AUX mode, skip to step 5.
- The three-digit device code is for the brand name of your device that you found in step 2.
- See *Limited Mode* for more information.
- If you entered the code correctly, the mode button flashes three times.
- If the code works, the device should turn off.
- Sometimes POWER works when other buttons don't. If in Limited Mode, try VOLUME or MUTE.
- Try every code listed for your brand until one works for your device.

Setting Up Using Device Codes Scan

If the code for your device is not listed in the tables starting on page 132 or if you could not find a code that worked for your device, use this procedure to scan the remote control's memory for the device code. In the instructions below, the column on the left contains the instructions and the column on the right provides additional information.



Instructions	Additional Information
1. Turn the device on.	Use the device's front panel buttons or its remote control.
2. Press and hold the mode button until all the other mode buttons light up, and then release the button. The mode button flashes.	For example, hold the TV mode button until all of the other mode buttons light. When you let go, TV will flash.
3. <i>For AUX mode only.</i> Press 0 for TV, 1 for VCR, or 2 for a tuner, or amplifier. Then press the STAR (*) button.	This step is for programming the type of device that will be programmed in AUX mode. If you're not programming in AUX mode, skip to step 4.
4. Press POWER.	This puts your remote in the scan mode.

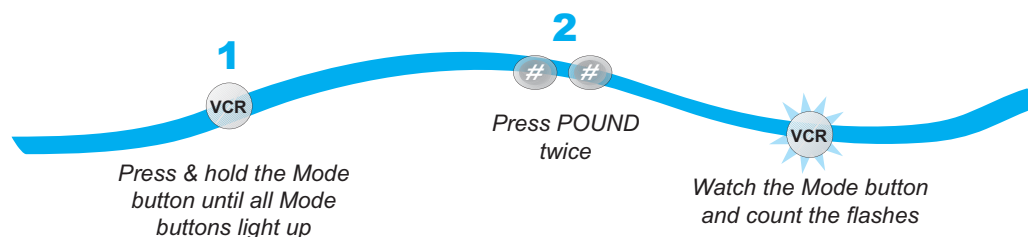
Instructions	Additional Information
5. Press the UP or DOWN ARROW repeatedly until the device turns off.	As you press the UP or DOWN ARROW, the remote tries each code in the memory to see if it can turn off your device. When the device turns off, you have found a code that might work. Note: The mode button for the device will flash rapidly eight times when you've scanned all the codes for that device.
6. Press POUND (#).	The mode button flashes three times if you have entered the code correctly, and stores the code you found.
7. Turn the device back on and try some other buttons to make sure they work.	Sometimes POWER works when other buttons don't. If using Limited Mode, try VOLUME or MUTE.
8. If necessary, repeat this procedure until you've tried all the codes.	You may need to repeat the scan to find the best code for your device.

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Checking the Device Codes

Use these steps to find the device code you've set for each remote control mode (TV, VCR, and AUX).



Instructions

1. Press and hold the mode button until all the other mode buttons light up, and then release the button. The mode button flashes.
2. Press the Pound (#) button twice. Watch the mode light to determine your code. The mode button flashes the number for each digit of the device code, with a pause between the groups of flashes. A quick flash is for zero.

Additional Information

For example, hold TV until all of the other mode buttons light. When you let go, TV will flash.

For example, if the code is 570, the mode button flashes five times, pauses, flashes seven times, pauses, and flashes once quickly.

Instructions

For AUX mode: The first group of flashes tells you what the AUX mode controls. A quick flash (zero) before the three-digit code is for a TV, one regular flash is for a VCR, and two flashes is for a tuner, or amplifier.

For a satellite receiver programmed in AUX mode: The AUX mode button will flash the same number of times as the address number.

For Limited Mode: If you have programmed a TV or VCR in Limited Mode, the mode button flashes once at the end of the flash sequence.

Additional Information

For example, if the TV code is 570, the AUX mode button flashes once quickly (indicating 0 for TV), pauses, flashes five times, pauses, flashes seven times, pauses, and flashes once quickly.

For example, if the receiver address is 3, the AUX mode button flashes three times.

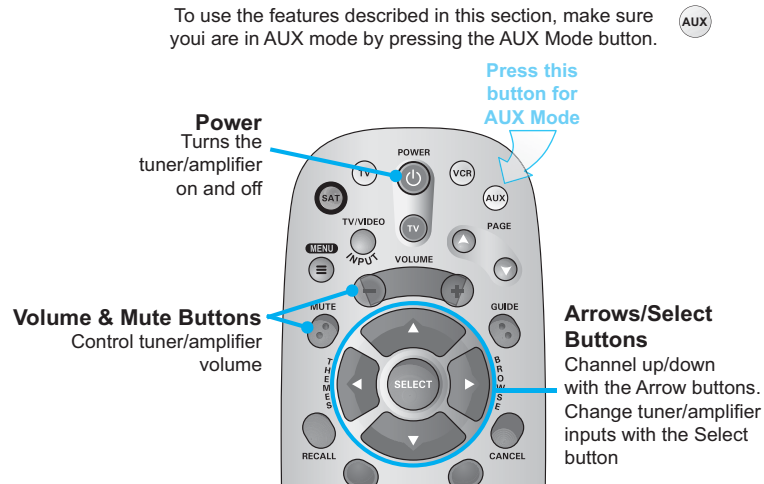
For example, if the TV code is 570, the AUX mode button flashes once quickly (indicating 0 for TV), pauses, flashes five times, pauses, flashes seven times, pauses, flashes once quickly, and then flashes once (indicating Limited Mode).

Controlling a Tuner or Amplifier

Use the following remote control buttons to control a tuner or amplifier. When the remote control is set up as described on pages 75 and 79, press the AUX mode button to set the remote to AUX mode. The AUX mode button will stay lit for two seconds to show you've set the remote to AUX mode. Make sure to keep the remote in AUX mode to use the following buttons.

AUX Mode

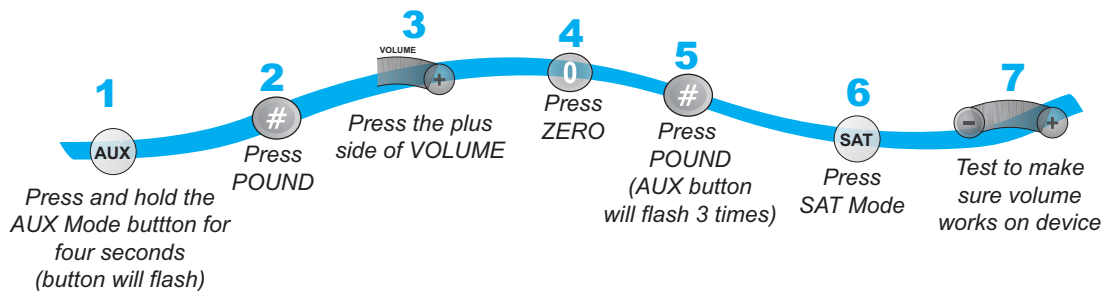
To use the features described in this section, make sure you are in AUX mode by pressing the AUX Mode button.



Switching Between TV and Tuner/Amplifier Volume Adjustment

When the remote control is setup to operate your TV, the VOLUME and MUTE buttons will adjust your TV volume. If you prefer the volume and mute functions of the remote control to adjust the volume of a remote-controllable audio tuner or amplifier instead of the TV, this capability can be set up using the AUX mode of the remote control.

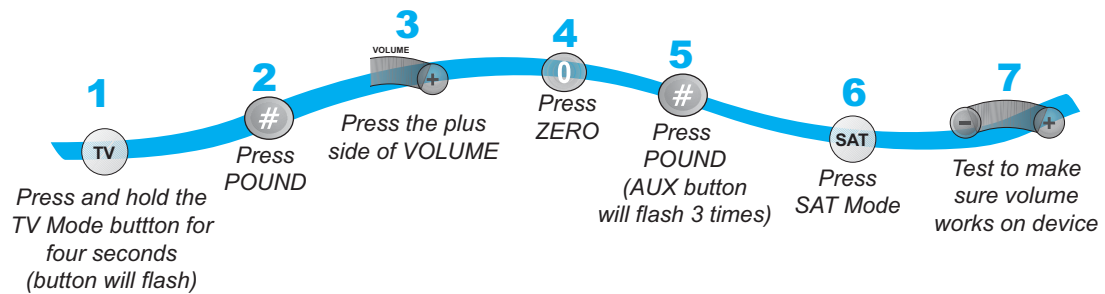
To set the remote to adjust the tuner/amplifier volume (steps 1-5 set up the remote and steps 6-7 make sure the remote is set up correctly):



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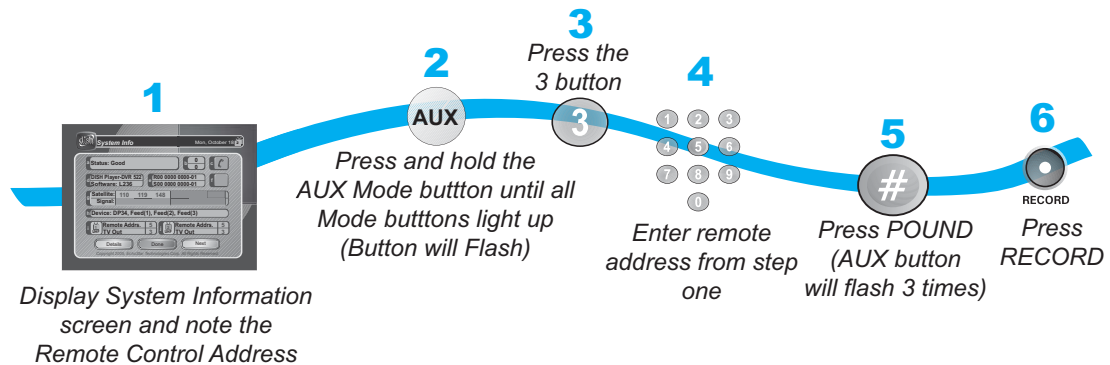
To set the remote back to adjust the TV volume (steps 1-5 set up the remote and steps 6-7 make sure the remote is set up correctly):



Programming to Control a Second Satellite Receiver

If you have another DISH Network satellite receiver installed, you can use this remote in AUX mode to control it along with your new receiver. When you program the remote to control this other receiver, the remote will send out IR and UHF (not UHF Pro) signals to the receiver. You can program the remote to control any other DISH Network satellite receiver, except for following:

- TV2 on DISH 322, ViP222, ViP622 DVR, ViP722 DVR, DISH Player-DVR 522, 625, and 942
- DishPlayer 7100/7200



1. Turn on the other receiver and display the System Info screen.

Write down the receiver's address: _____

2. Using the new remote control, press and hold AUX until all the other mode buttons light up, and then release the button. AUX flashes.
3. Press the 3 button.
4. Use the NUMBER PAD to enter the address you wrote in step 1.
5. Press POUND (#). AUX blinks three times.
6. Press RECORD to make sure the address in the remote matches the address on the other receiver.

The Recover Button

Use RECOVER if you have a snowy, blue, or black screen on your TV and cannot get the picture back from your satellite receiver. When you press RECOVER as described, the remote control sends commands to your TV to change channels or video inputs to get back to watching satellite programming. This procedure works only if you have accidentally changed the TV channel or video input. It does not recover lost satellite signal (See *Troubleshooting* on page 120 for more information).

Note: The remote must be programmed to control the TV (and VCR, if applicable) for RECOVER to work as described.

Note: RECOVER will first try to tune your TV to channel 3, then channel 4, and then other video inputs with each press of RECOVER. You may need to press RECOVER up to 30 times to recover

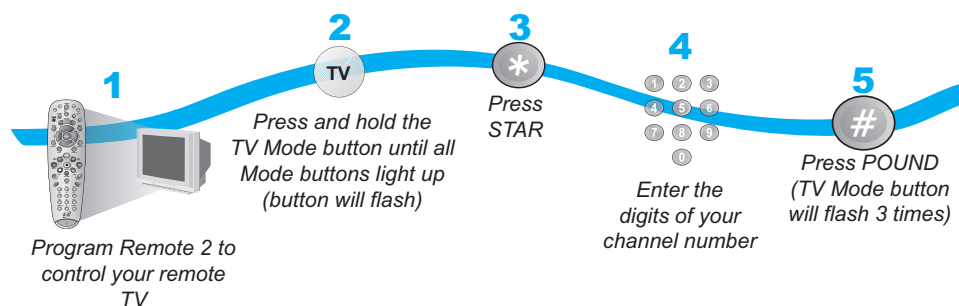
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your satellite TV video. If RECOVER is programmed to a specific channel, RECOVER will tune the TV to the specific channel first (for example, channel 60).

Programming the Recover Button for Remote Control 2

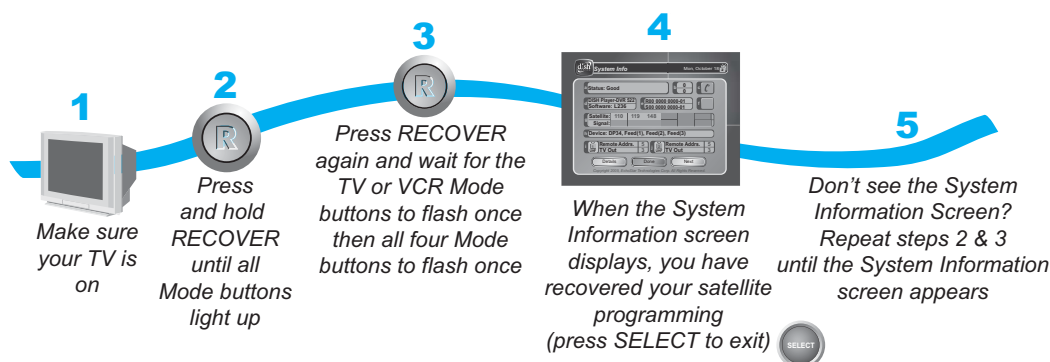
When your Remote Control 2 is shipped from the factory, RECOVER is set up to restore satellite TV viewing by tuning your TV (or VCR) to channel 3, 4, and other inputs. To use RECOVER with your remote TV (or VCR), you need to program RECOVER with the specific three-digit number channel that you use to watch TV2 programming. (For two-digit number channels, use zero first. For example, enter channel 60 as 060.) The following instructions describe how to program RECOVER to tune your remote TV (or VCR) back to a selected channel.



Using the Recover Button

The following setup is required to use RECOVER:

- The remote control must be set up to control the TV and, if installed, the VCR.
- If a VCR is installed, it must be connected as shown on page 109.
- On a remote TV, RECOVER must be programmed to tune your remote TV to the specific channel to receive TV2 programming (for example, channel 60), using the instructions on page 82.

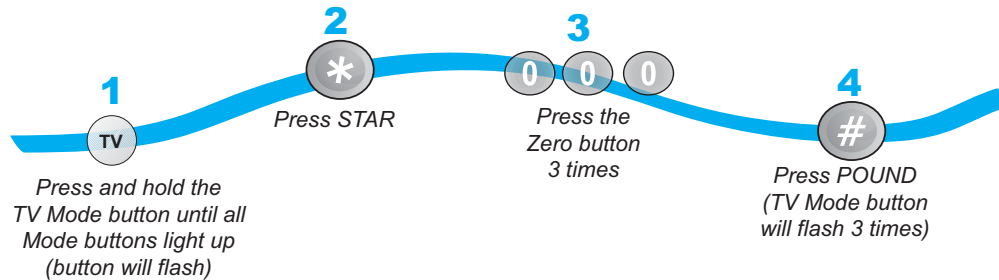


Note: Press any remote control button other than RECOVER to end this procedure.

Note: If RECOVER is not programmed to a specific channel, RECOVER will first try to tune your TV to channel 3, then channel 4, and then other video inputs with each press of RECOVER. You may need to press RECOVER up to 30 times to recover your satellite TV video. If RECOVER is programmed to a specific channel (see page 82), RECOVER will tune the TV to the specific channel (for example, channel 60).

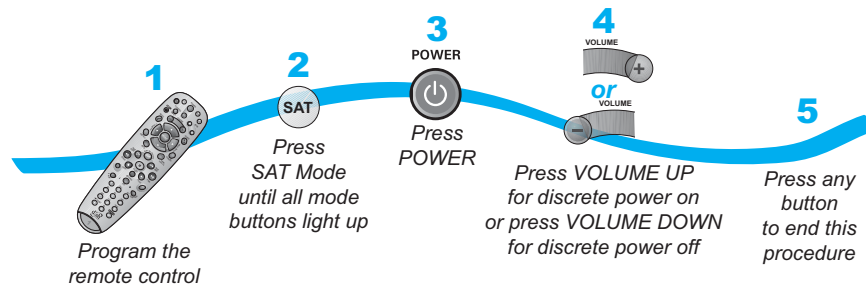
Removing the Recover Button Channel Programming

The following instructions describe how to reset RECOVER to restore satellite TV viewing by tuning your TV (or VCR) to channel 3, 4, and other inputs.



Sending Discrete Power On and Off

Installers use remote control discrete power On and power Off IR commands when programming macro commands into universal remotes. Using an On-only or Off-only command is more effective than a toggle On/Off command when trying to make sure the satellite receiver is reliably in one state or the other. To use discrete power commands, complete the following:



Tips

- If using a specific channel for TV2 (for example, channel 60), TV2's remote control must be programmed with a TV2 channel before you can use RECOVER.
- Place the channel sticker on the remote TV and write down the channel you use to watch DISH Network programming. The stickers are inside the front cover of this guide.
- If you don't want to accidentally change channels on your TV or VCR, the remote control in Limited Mode as described on page 75.
- Make sure you have a remote control antenna connected so you can use Remote Control 2. See page 17 for instructions.



Questions

- **My remote doesn't control my receiver or other components. What should I do?**
 - Ensure the remote control is in the correct mode (page 75).
 - Check the batteries (page 17).
 - Check the remote control address (pages 72 and 78).
 - Check the remote control antenna (page 17).
 - Adjust the remote control antenna (page 73).
- **Why does my receiver change channels or display menus at random?** Your neighbor may have their remote control set on the same address. Change the address on your remote control and receiver as described on page 72. If that doesn't help, you may have to install a UHF attenuator as described on page 74.

Notes

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